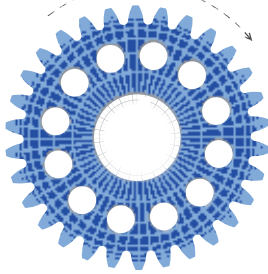


albright

Engineering Design



Better engineering by design.



Quality management policy

Albright recognises quality is important to our business because we value our customers. We strive to provide our customers with products and services which meet and even exceed their expectations. Consequently we are committed to continuous improvement and have established a quality management system which provides a framework for maintaining and improving our performance.

Our objective is to achieve complete customer satisfaction by providing a service which conforms to all relevant requirements of not only the Industry, but also meet those of each individual customer.

We aim to ensure that all work from initial enquiry to final completion and delivery is undertaken conscientiously and in a manner which sets and maintains a professional and high standard of service.

Albright's internal procedures are reviewed regularly and are outlined in our quality manual which is made available to all employees.

Though the Managing directors have ultimate responsibility for quality all our employees have a responsibility and are encouraged to take pride within their own areas of work so helping to ensure that quality is embedded within the whole of the company.

Smart Alert Focused Educated

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